

 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.hmsa.com.

For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at <http://www.healthcare.gov/sbc-glossary/> or call 1-800-776-4672 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible ?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible ?	No.	This plan does not have a deductible . You do not have to meet a deductible amount before the plan pays for any services.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan ?	\$7,150 individual / \$14,300 family.	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit ?	Premiums , balance-billed charges , payments for services subject to a maximum once you reach the maximum, any amounts you owe in addition to your copayment for covered services, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a network provider ?	Yes. See http://www.hmsa.com/search/providers or call 1-800-776-4672 for a list of network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist ?	Yes.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist .

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$10 copay /visit	Not covered	---none---
	Specialist visit	\$20 copay /visit	Not covered	---none---
	Other practitioner office visit:			
	Physical and Occupational Therapist	\$10 copay /visit	Not covered	Services may require preauthorization . Benefits may be denied if preauthorization is not obtained.
	Psychologist	\$10 copay /visit	Not covered	---none---
	Nurse Practitioner	\$10 copay /visit	Not covered	---none---
	Preventive care (Well Child Physician Visit)	No charge	Not covered	Age and frequency limitations may apply. You may have to pay for services that aren't preventive . Ask your provider if the services needed are preventive . Then check what your plan will pay for.
	Screening	No charge	Not covered	
If you have a test	Immunization (Standard and Travel)	No charge	Not covered	
	Diagnostic test			
	Inpatient	No charge	Not covered	Services may require preauthorization . Benefits may be denied if preauthorization is not obtained.
	Outpatient	\$10 copay /test	Not covered	
	X-ray			
	Inpatient	No charge	Not covered	Services may require preauthorization . Benefits may be denied if preauthorization is not obtained.
	Outpatient	\$10 copay /test	Not covered	
	Blood Work			
Inpatient	No charge	Not covered	Services may require preauthorization . Benefits may be denied if preauthorization is not obtained.	
Outpatient	\$10 copay /test	Not covered		

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you have a test	Imaging (CT/PET scans, MRIs)			
	Inpatient	No charge	Not covered	Services may require preauthorization . Benefits may be denied if preauthorization is not obtained.
Outpatient	\$100 copay /test	Not covered		
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.hmsa.com .	Tier 1 – mostly Generic drugs (retail)	\$7 copay /prescription	\$7 copay and 20% coinsurance /prescription	One retail copay for 1-30 day supply, two retail copays for 31-60 day supply, and three retail copays for 61-90 day supply.
	Tier 1 – mostly Generic drugs (mail order)	\$11 copay /prescription	Not covered	One mail order copay for a 84-90 day supply at a 90 day at retail network or contracted mail order provider.
	Tier 2 – mostly Preferred Formulary Drugs (retail)	\$30 copay /prescription	\$30 copay and 20% coinsurance /prescription	One retail copay for 1-30 day supply, two retail copays for 31-60 day supply, and three retail copays for 61-90 day supply.
	Tier 2 – mostly Preferred Formulary Drugs (mail order)	\$65 copay /prescription	Not covered	One mail order copay for a 84-90 day supply at a 90 day at retail network or contracted mail order provider.
	Tier 3 – mostly Non-preferred Formulary Drugs (retail)	\$30 copay /prescription	\$30 copay and 20% coinsurance /prescription	In addition to your copay and/or coinsurance , you will be responsible for a \$45 Tier 3 Cost Share per retail copay . Cost to you for retail Tier 3 drugs: One copay plus one Tier 3 Cost Share for 1-30 day supply, two copays plus two Tier 3 Cost Shares for 31-60 day supply, and three copays plus three Tier 3 Cost Shares for 61-90 day supply.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.hmsa.com .	Tier 3 – mostly Non-preferred Formulary Drugs (mail order)	\$65 copay /prescription	Not covered	In addition to your copay and/or coinsurance , you will be responsible for a \$135 Tier 3 Cost Share per mail order copay . Cost to you for mail order Tier 3 drugs: One mail order copay plus one mail order Tier 3 Cost Share for an 84-90 day supply at a 90 day at retail network or contracted mail order provider. Retail benefits for Tier 4 and Tier 5 drugs are limited to a 30-day supply. Available in participating Specialty Pharmacies only.
	Tier 4 – mostly Preferred Formulary Specialty drugs (retail)	\$100 copay /prescription or 20% coinsurance whichever is greater	Not covered	
	Tier 5 – mostly Non-preferred Formulary Specialty drugs (retail)	\$200 copay /prescription or 30% coinsurance whichever is greater	Not covered	
	Tier 4 & 5 (mail order)	Not covered	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not covered	---none---
	Physician Visits	\$10 copay /primary care provider visit; \$20 copay / Specialist visit	Not covered	---none---
	Surgeon fees	10% coinsurance (cutting)	Not covered (cutting)	---none---
		10% coinsurance (non-cutting)	Not covered (non-cutting)	---none---
If you need immediate medical attention	Emergency room care			
	Physician Visit	No charge	No charge	---none---
	Emergency room	\$250 copay /visit	\$250 copay /visit	---none---
	Emergency medical transportation (air)	10% coinsurance	Not covered	Limited to air transport to the nearest adequate hospital within the State of Hawaii.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate medical attention	Emergency medical transportation (ground)	10% coinsurance	Not covered	Ground transportation to the nearest, adequate hospital to treat your illness or injury.
	Urgent care	\$10 copay /primary care provider visit \$20 copay / Specialist visit	Not covered	---none---
If you have a hospital stay	Facility fee (e.g., hospital room)	\$300 copay /day	Not covered	\$1,200 maximum member copayment per admission
	Physician Visits	\$10 copay /visit primary care provider visit; \$20 copay / Specialist visit	Not covered	---none---
	Surgeon fee	10% coinsurance (cutting)	Not covered (cutting)	---none---
		10% coinsurance (non-cutting)	Not covered (non-cutting)	---none---
If you have mental health, behavioral health, or substance abuse needs	Outpatient services			
	Physician services	\$10 copay /visit	Not covered	---none---
	Hospital and facility services	No charge	Not covered	---none---
	Inpatient services			
Physician services	No charge	Not covered	---none---	
	Hospital and facility services	\$300 copay /day	Not covered	\$1,200 maximum member copayment per admission
If you are pregnant	Office visit (Prenatal and postnatal care)	10% coinsurance	Not covered	Cost sharing does not apply to certain preventive services . Depending on the type of services, coinsurance or copay may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	10% coinsurance	Not covered	
	Childbirth/delivery facility services	\$300 copay /day	Not covered	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need help recovering or have other special health needs	Home health care	10% coinsurance	Not covered	150 Visits per Calendar Year
	Rehabilitation services	\$10 copay /visit	Not covered	Services may require preauthorization . Benefits may be denied if preauthorization is not obtained. Excludes cardiac rehabilitation.
	Habilitation services	10% coinsurance (DME)	Not covered (DME)	Services may require preauthorization . Benefits may be denied if preauthorization is not obtained.
		\$10 copay /visit (PT/OT outpatient)	Not covered (PT/OT outpatient)	
		\$10 copay /visit (Speech Therapy outpatient)	Not covered (Speech Therapy outpatient)	
	Skilled nursing care	\$300 copay /day	Not covered	\$1,200 maximum member copayment per admission. 120 Days per Calendar Year.
	Durable medical equipment	10% coinsurance	Not covered	Services may require preauthorization . Benefits may be denied if preauthorization is not obtained.
Hospice services	No charge	Not covered	---none---	
If your child needs dental or eye care	Children's eye exam	\$10 copay /exam	50% coinsurance	Limited to one routine vision exam per calendar year. Benefits available through age 18.
	Children's glasses (single vision lenses and frames selected within designated group)	\$25 copay /glasses	50% coinsurance	Limited to one pair of glasses per calendar year. Benefits available through age 18.
	Children's dental check-up	Not covered	Not covered	Excluded service

Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Acupuncture
- Cardiac rehabilitation
- Cosmetic surgery
- Dental care (Adult)
- Dental care (Child)
- Habilitation services
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Bariatric surgery (requires precertification)
- Chiropractic care (e.g., office visits, x-ray films – limited to services covered by this medical plan and within the scope of a chiropractor's license)
- Hearing aids (limited to one hearing aid per ear every 60 months)
- Infertility treatment (requires precertification and limited to a one time only benefit for one outpatient procedure while you are an HMSA member)
- Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1) 1-800-776-4672 for HMSA; 2) (808) 586-2790 for the State of Hawaii, Dept. of Commerce and Consumer Affairs – Insurance Division; 3) 1-866-444-3272 or <http://www.dol.gov/ebsa/healthreform> for the U.S. Department of Labor, Employee Benefits Security Administration; or 4) 1-877-267-2323 x61565 or <http://www.cciio.cms.gov> for the U.S. Department of Health and Human Services. Church plans are not covered by the Federal COBRA continuation coverage rules. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact:

- For group health coverage subject to ERISA, you must submit a written request for an [appeal](#) to: HMSA Member Advocacy and Appeals, P.O. Box 1958, Honolulu, Hawaii 96805-1958. If you have any questions about [appeals](#), you can call us at (808) 948-5090 or toll free at 1-800-462-2085. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <http://www.dol.gov/ebsa/healthreform>. You may also file a [grievance](#) with the Insurance Commissioner. You must send the request to the Insurance Commissioner at: Hawaii Insurance Division, ATTN: Health Insurance Branch – External Appeals, 335 Merchant Street, Room 213, Honolulu, Hawaii 96813. Telephone: (808) 586-2804.
- For non-federal governmental group health plans and church plans that are group health plans, you must submit a written request for an [appeal](#) to: HMSA Member Advocacy and Appeals, P.O. Box 1958, Honolulu, Hawaii 96805-1958. If you have any questions about [appeals](#), you can call us at (808) 948-5090

or toll free at 1-800-462-2085. You may also file a [grievance](#) with the Insurance Commissioner. You must send the request to the Insurance Commissioner at: Hawaii Insurance Division, ATTN: Health Insurance Branch – External Appeals, 335 Merchant Street, Room 213, Honolulu, Hawaii 96813. Telephone: (808) 586-2804.

Does this Coverage Provide Minimum Essential Coverage? Yes

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this Coverage Meet the Minimum Value Standard? Yes

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-776-4672.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-776-4672.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-776-4672.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-776-4672.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The plan's overall deductible	\$0	■ The plan's overall deductible	\$0	■ The plan's overall deductible	\$0
■ Specialist copayment	\$20	■ Specialist copayment	\$20	■ Specialist copayment	\$20
■ Hospital (facility) copayment	\$300	■ Hospital (facility) copayment	\$300	■ Hospital (facility) copayment	\$300
■ Other coinsurance	10%	■ Other coinsurance	10%	■ Other coinsurance	10%
This EXAMPLE event includes services like: Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood work</i>) Specialist visit (<i>anesthesia</i>)		This EXAMPLE event includes services like: Primary care physician office visits (<i>including disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>)		This EXAMPLE event includes services like: Emergency room care (<i>including medical supplies</i>) Diagnostic test (<i>x-ray</i>) Durable medical equipment (<i>crutches</i>) Rehabilitation services (<i>physical therapy</i>)	
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
<i>Cost Sharing</i>		<i>Cost Sharing</i>		<i>Cost Sharing</i>	
Deductibles	\$0	Deductibles	\$0	Deductibles	\$0
Copayments	\$500	Copayments	\$900	Copayments	\$100
Coinsurance	\$200	Coinsurance	\$200	Coinsurance	\$100
<i>What isn't covered</i>		<i>What isn't covered</i>		<i>What isn't covered</i>	
Limits or exclusions	\$60	Limits or exclusions	\$60	Limits or exclusions	\$0
The total Peg would pay is	\$760	The total Joe would pay is	\$1,160	The total Mia would pay is	\$200