Pay Your HMSA Bill **Online**

It's fast, easy, and convenient.

hmsa

Welcome to eInvoice Connect

A guide to managing your HMSA bills online.

Access your HMSA bills online, whenever and wherever.

1. Receive your HMSA bill and other important billing notifications by email.
2. View and pay your bill securely online.
3. Set up automatic payment preferences.
4. View your billing and payment history.
5. Review detailed billing information.

Go paperless

Have your HMSA bills sent to your inbox instead of your mailbox.

1. No paper clutter, filing, and shredding.
2. Safe and secure. Less chance of getting your billing information stolen.
3. Convenient way to view current and past bills.
4. Receive your bills instantly instead of waiting for them to be mailed from the Mainland.

Getting Started

Access eInvoice Connect in My Account:

1. Go to hmsa.com.

2. On the home page, click My Account Login.

3. Once in My Account, select Pay your bill in the plan section to be directed to eInvoice Connect.

Not registered for My Account? It's easy to sign up. At hmsa.com, click **My Account Login**. It only takes a few minutes to create an account and link your plan. All you need is your HMSA membership card and an email address.

Note: If you created an employer group eInvoice Connect account, you must use a different email address to register for My Account.


Notifications

1. On the Summary page, click Settings.

2. Select Notification Settings.

3. Choose which notifications you would like to receive.

Payment Accounts

In the Settings tab:

1. Click Payment Settings.

2. Click Payment Accounts.

3. Click Add Bank Account.

4. Enter your bank or credit card information and click Save.

5. Once the bank account or credit card was added it will show under Payment Accounts.
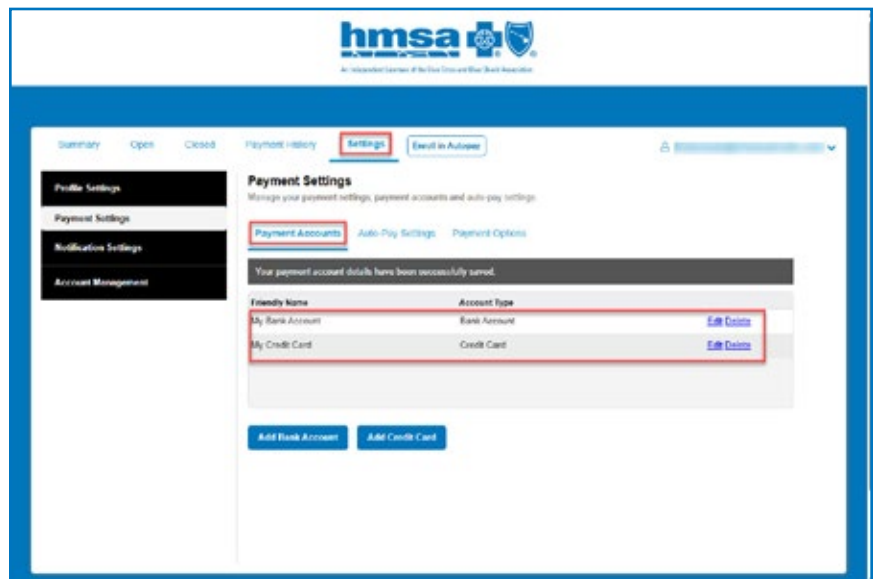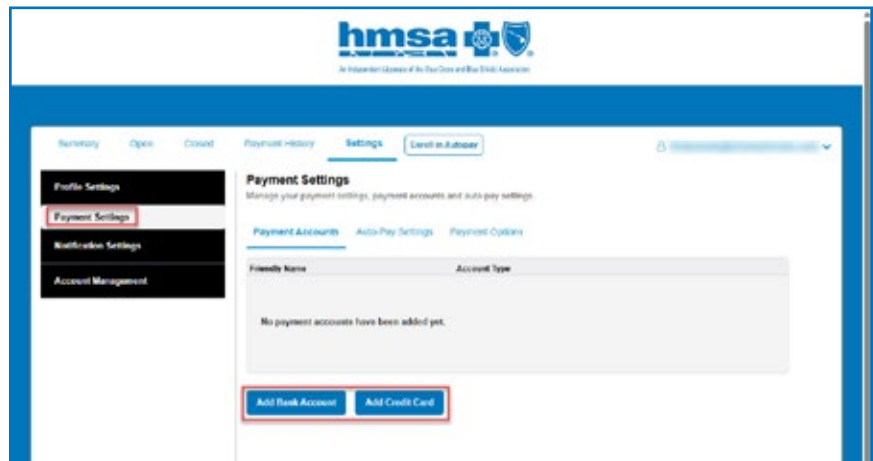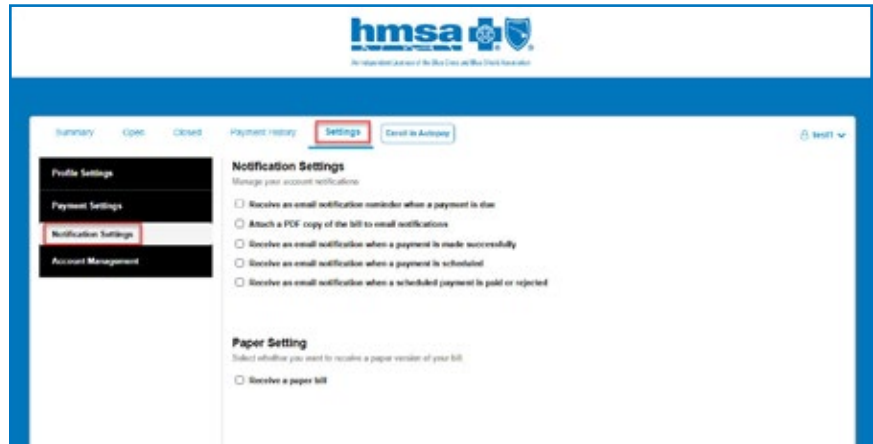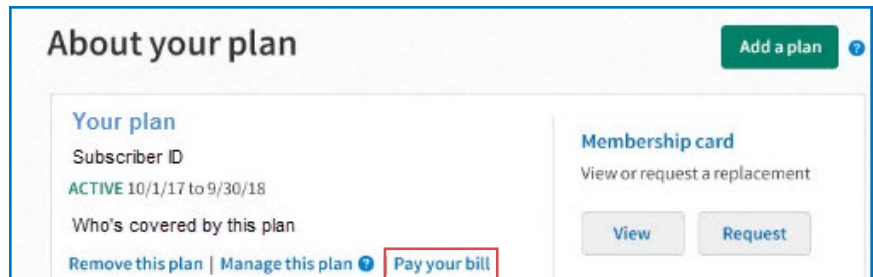
Pay Your Bill

From the Summary page:

1. Select the invoice to pay and click Pay Other Amount or Pay.
2. On the Payment Details page, click Proceed to Payment.
3. Select the payment account saved in your account. If you have no saved payment account, you can select Bank or Credit and enter your payment details.
4. Click Continue.
5. Check the authorization box and click Authorize and Pay.

Automatic Payments

Once you've added a bank account or credit card, you can set up automatic payments:

In the Settings tab:

1. Click Settings.
2. Click Payment Settings.
3. Click Auto-Pay Settings.
4. Click Edit.
5. Select configurations for automatic payments as they appear and save.

Once autopayment is set up, it will be displayed on the Auto-Pay settings tab.

Note: You must pay any outstanding balances before setting up automatic payments.

More Features

Bill history. View and export past bills.

Payment activity. View recent and recurring payments.

Questions? We're here to help.

Contact us:

- Individual plan members:
    - Call (808) 948-6140 or 1 (800) 782-4672.
    - Monday-Friday, 8 a.m.-5 p.m.
    - (Afternoons are the best time to reach us by phone.)
    - Email: ms1call@hmsa.com.

- HMSA Medicare Advantage members:
    - Call: (808) 948-6174 or 1 (800) 782-4672.
    - TTY: 711.
    - Monday-Friday, 8 a.m.-5 p.m.

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