



HMSA Postal Service Health Benefits Plan Sign up for the CVS Caremark Mail Service Pharmacy

Getting your medications is easy when they're delivered right to your door. As an HMSA Postal Service Health Benefits member, you can get a 90-day supply of your long-term, tier one, generic medications at \$0 copayment when you get them from the mail service pharmacy.

Enrolling in the CVS Caremark® Mail Service Pharmacy is simple – sign up over the phone, online, or by mail.

Enroll by phone	Call CVS Caremark 24 hours a day, seven days a week: 1 (833) 266-8150, say "member" then to talk with a representative, say representative" or press zero.
Enroll by mail	Log on to My Account on hmsa.com to print the form: 1. From the Drugs drop-down menu, click Order Drugs Online. 2. Click Plan & Benefits. 3. Click Print Plan Forms link. 4. Click Mail Service Order Form (English or Spanish options). 5. Complete the form and mail it to the following address with your prescription: CVS Caremark Mail Service Pharmacy P.O. Box 30980 Honolulu, HI 96820
Enroll online	Log on to My Account at hmsa.com: 1. From the Drugs drop-down menu, click Order Drugs Online. 2. Click on Prescriptions. 3. Click Start Rx Delivery by Mail. 4. Enter drug name and click search. 5. Select Form & Strength and click View Pricing. 6. Review results and click Request New Prescription. 7. Click Checkout and follow the prompts to complete the order. We'll contact the prescriber to authorize your prescription request. When the prescriber approves the prescription, it will be filled, and the medication will be mailed to you. If there's a concern about your request, we'll contact you.
Track your order	Log on to My Account at hmsa.com: 1. From the Drugs drop-down menu, click Order Drugs Online. 2. Click on Prescriptions. 3. Click on Manage Drugs Online. 4. Click on Prescriptions. 5. Click on View Order Status. 6. Click View Order Details next to each prescription.

Here's some helpful information:

- ✓ Prescriptions are typically mailed the same day orders are received and are delivered in one or two business days.
- ✓ For urgent, short-term prescriptions (e.g., antibiotics), ask your provider to call your local retail pharmacy.
- ✓ To help prevent delays, include the following information with your prescription: Your full name, date of birth, phone number, and address.
- ✓ Specialty medications are excluded. Please call 1 (833) 266-8150 for details.
- ✓ Large font and talking labels are available if you have vision issues. For information, call CVS Caremark Customer Care at 1 (833) 266-8150, say "member" then to talk with a representative, say "representative" or press zero.