



July 21, 2025

## **Renew Your HMSA Student Plan by Sept. 26**

Dear HMSA Student Plan Member,

We wish you well in the upcoming semester. Before you return to class, remember to renew your HMSA Student Plan. This plan helps you pay for your health care so you can focus on your studies and worry less about unexpected medical expenses.

To continue as a Student Plan member in the fall, you must be enrolled in a minimum number of credits during the semester based on the school you're attending:

| <b>Campus</b>   | <b>Minimum credits</b> |
|---|------------------------|
| University of Hawaii and<br>Chaminade University<br>Undergraduate student | 6                      |
| University of Hawaii<br>Graduate student                                  | 4                      |
| Chaminade University<br>Graduate student                                  | 3                      |

Your school administrator will confirm if you're enrolled in the minimum number of credits for the semester. If you're not enrolled in the minimum number of credits in the fall semester, your enrollment will be retroactively canceled.

## **Deadline to renew: Sept. 26**

Go to the University of Hawaii and Chaminade University student portal at [hmsa.com/student](https://hmsa.com/student).

When you're in the student portal, follow these steps:

- Click Get started and review the eligibility requirements.
- Click Plans and review the plan rates.
- Click Enroll now and select Renewal.

If there are no changes to your plan:

- Select the plan you currently have and click Submit.
- Complete the HIPAA authorization form and submit your application.

If you'd like to make changes to your plan, such as adding a dependent or changing your benefit option:

- In the application, click Make changes and make your change.
- Complete the HIPAA authorization form and submit your application.

You can only make plan changes once a year during fall open enrollment.

Once your application is processed, we'll send you a bill within 10 business days. To complete your renewal, you'll need to pay your full semester bill by the due date. If you don't receive a bill within 10 business days, please call the number listed below to let us know.

**Questions?** We're happy to help. Call (808) 948-5555, option 1, or 1 (800) 620-4672, option 1.

Thank you for choosing HMSA for your health care needs. We look forward to continuing to serve you.

Mahalo,

A handwritten signature in black ink, reading "Teriann Kupihea". The signature is fluid and cursive, with the first letter 'T' being particularly large and stylized.

Teriann Kupihea  
Account Relationship Consultant  
Account Management and Sales