



### An easy way to pay your premiums.

With automatic payments, you don't have to worry about remembering to pay your monthly HMSA premium. We'll work with your bank or other financial institution to automatically transfer your monthly premiums to HMSA.

### How do I sign up for automatic payments?

Complete the authorization form on the back and attach a voided check or savings account statement. Include the account holder's name and account number.

Send the completed form to:

HMSA Attn: Cashiers P.O. Box 4720 Honolulu, HI 96812-4720

## After I submit my completed form, when will automatic payments start?

The automatic payment service will take approximately 30 days to process. We'll continue to bill you until then. Please mail your payments until we send you a confirmation that your automatic payments have been set up. Your automatic payments will start with the bill after you get our confirmation.

#### What if my premium amount changes?

We'll mail you a letter in advance to let you know if we need to change the amount being deducted from your account.

### **How do I track my automatic payments?**

Your bank statement will show the HMSA payments deducted from your account. Deductions will occur on the bill's due date or the following business day if the due date falls on a weekend or holiday.

## Do I need separate authorization forms for my spouse and dependent if they're enrolled in separate individual plans?

Yes, you need to complete authorization forms for each HMSA subscriber.

### How do I cancel automatic payments?

You can send us a written request to cancel this service. It will take **30 days** for the cancellation to be effective.

# If I enroll in an individual plan rider such as HMSA's Dental Plus Plan, will I have to complete another authorization form to set up automatic payments for that plan?

Yes. Since that plan is billed separately from the medical plan, you'll have to complete a separate authorization form.

### Where do I call if I have questions?

Call HMSA at 948-5555 on Oahu or 1 (800) 620-4672 toll-free on the Neighbor Islands.





### **Automatic Payment Application**

HMSA Subscriber Name:	
HMSA Subscriber ID Number:	Telephone: ( )
Address:	
Financial Institution:	Branch:
Account Holder Name(s):	
Account Number:	Account Type: 🗆 Checking (1) 🗖 Savings (2)
I understand that either HMSA or I can end a	utomatic payments with 30 days' written notice.
Signature:	Date:
(As shown on fina	ncial institution records.)
For HMSA Use Only	
	Effective Date:
	Effective Date: PTD: By:

IMPORTANT: For a checking account deduction, attach a VOIDED personal check below. For a savings account deduction, attach a statement to this form. Be sure the name of your financial institution and your account number appear on the check or statement. Please complete one authorization form per membership.

